

Terms and Conditions

Acceptance	This website is operated by Tassels Catering. Use of this website is conditional upon acceptance and compliance with the terms, conditions, notices and disclaimers set out in the 'Terms and Conditions.' Use of this website constitutes agreement to the 'Terms and Conditions.'
Delivery	Please see our delivery page for policy and charges.
Order Placement	Upon placing and making payment for your order, you will receive a confirmation email to the nominated address confirming your order as well as a receipt of payment.
Pricing	Prices of products and services displayed on this website are current at the time of issue. Tassels Catering reserves the right to adjust prices as required without notice.
GST	Prices displayed on this website are inclusive of GST applied at the rate of 10%.
Payment	We require payment for all orders upon placement of the order. Payment can be made by credit card (Visa, Mastercard, Diners & American Express) or by bank transfer to our bank account.
Credit Accounts	If you are an account holder you may place your order online and have 7 days to make payment. If you are not an account holder you are required to make payment in full upon placement of your order. If you would like to apply for an account, please contact us.
Refunds & Returns	As our products are food based, we do not accept returns. It is important to check through details upon placing your order. In the instance of an error in order fulfillment, please contact us immediately so we can investigate the matter further.
Cancellations	To cancel an order, please inform us via email. A \$10.00 administration fee will be charged to all orders cancelled prior to the day of delivery. Cancellations on the day before delivery must be made before 12pm otherwise full payment may be required. Full payment is required on all orders cancelled on the day of delivery.
Dietary Requirements	All requested specific dietary requirements are prepared and packaged separately for no additional charge.
Food Allergies	As Tassels Catering prepares and serves allergen containing products, we cannot guarantee all items.
Food Safety	Tassels Catering maintains a comprehensive food safety program.

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